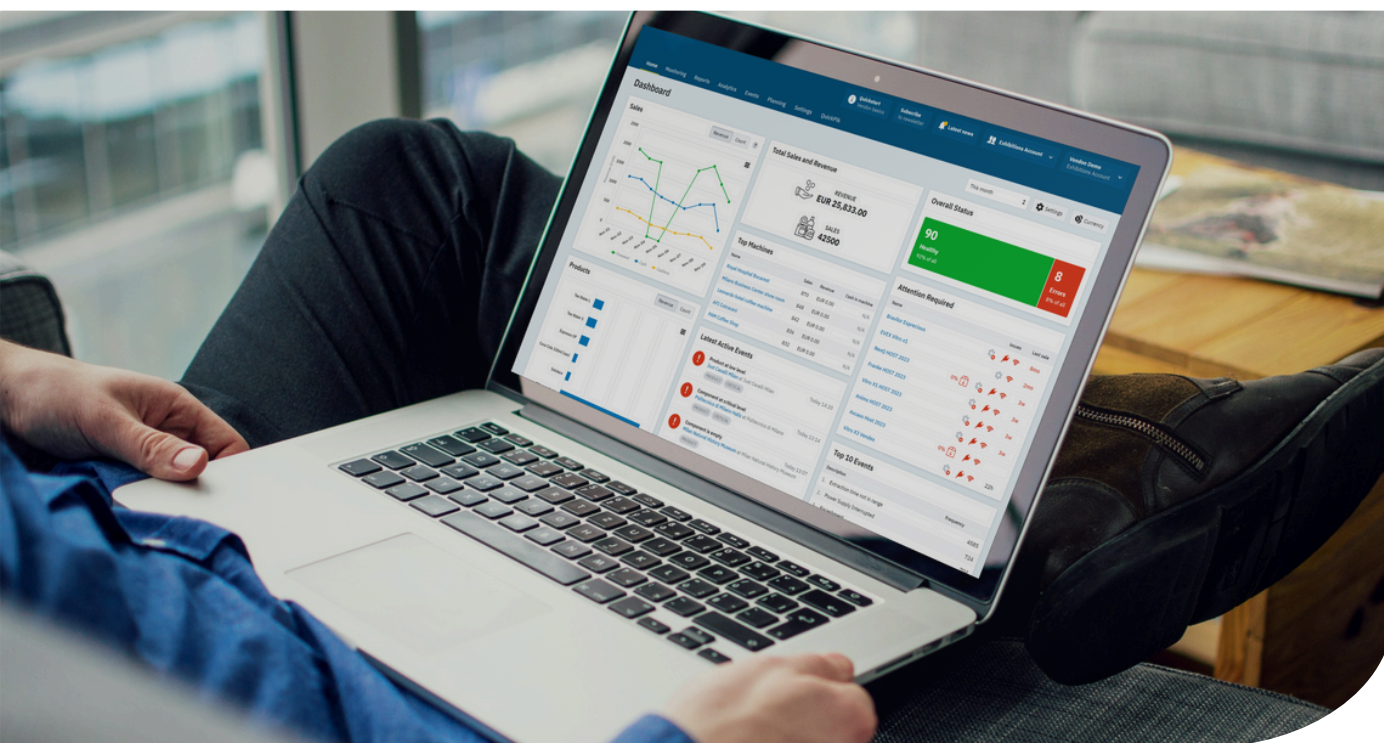


Nebular Cloud and Vendon Cloud Platform Integration



Coges and Vendon are moving forward together to offer a single, powerful solution for managing payments and machine connectivity in vending and coffee operations.

As part of this transition, **Nebular Cloud is becoming part of Vendon Cloud**—bringing powerful monitoring tools, deeper sales insights, and smarter machine control to all Nebular users. Just one place to manage your entire operation, more efficiently than ever without extra cost.

What you'll find in this guide:

- The goal of merge
- How this will affect Nebular Cloud users?
- How this will benefit Coges customers?
- When the updates will roll out?



By combining Coges' 48 years of payment expertise with Vendon's advanced telemetry, we are creating a unified, all-in-one platform for vending and coffee operators. This change aims to **provide the best-in-class** vending and coffee machine management tools, designed to cut costs, improve efficiency, and increase profitability.

How exactly will this affect Nebular users?

Over the coming months, Nebular Cloud will gradually transition to Vendon Cloud. Nebular Cloud will still be available for a limited period, so there's no immediate action required—but this change marks the beginning of a shift toward more advanced platform:

- More control over stock, sales, and operations in one system.
- Enhanced machine maintenance to reduce downtime.
- Improved sales insights for smarter decisions.

We understand that any change to the tools you rely on every day needs to be handled with care. That's why we're rolling out the move from Nebular Cloud to Vendon Cloud gradually—and with your convenience in mind.

Here's how the process will work:

1 Nebular Cloud is still available

You can continue using Nebular Cloud as usual for now. Nothing will change overnight, and your current setup will remain functional while the new platform becomes available.

2 New login page

Soon, you'll notice an updated login page. From there, you'll have direct access to Vendon Cloud. You'll also see an option to switch back to Nebular Cloud during this transition phase—so you're free to explore the new system without interrupting your day-to-day work.

3 Try Vendon Cloud and discover the benefits

You'll be able to try out Vendon Cloud at your own pace. We encourage you to explore its new features—like stock tracking, route planning, and sales insights —and see how they can support your operations.

How will this benefit Coges Customers?

This transition brings long-term value. With Vendon Cloud, Coges customers gain access to a more advanced platform designed to support smarter, more efficient operations.

You'll be able to extend telemetry beyond vending machines to include OCS setups, streamline operations with better management tools and make decisions based on real data.

And importantly, this expanded functionality comes at no extra cost.

With the move to **Vendon Cloud**, you'll gain access to an enhanced feature set designed around real operator needs:

✓ Stock management	Monitor inventory, track expiry dates, and set refill templates
✓ Inventory insights	Analyze stock performance and adjust machine layouts
✓ Route planning	Organize refills and technical visits more efficiently
✓ Service task management	Track tasks, assign responsibilities, and reduce downtime
✓ Preventative maintenance	Stay ahead of potential issues with proactive servicing tools
✓ Employee management	Assign roles, permissions
✓ Advanced analytics	Track sales trends, machine and product performance
✓ Mobile app access	No computer needed – helps technicians, and refillers work efficiently

When will this happen?

The transition is happening gradually.

We're introducing Vendon Cloud to Coges customers in groups over the coming months. Once you have access to Vendon Cloud, you'll immediately have the full set of features available in the new platform.

FAQ

1. Will there be any planned downtime?

No downtime is planned.

We're rolling out the integration gradually to ensure everything continues to run smoothly. You can keep using your existing setup while we introduce the updates in the background.

2. Will anything change in the Nebular interface or user experience?

Not right away, but yes!

Your current workflow stays the same for now. Soon, you'll see a refreshed login page that gives you access to Vendon Cloud. During the transition, you'll still be able to switch back to Nebular Cloud at any time—so you can explore the new platform without affecting your daily operations.

3. Will I need to do something to get the additional features?

No setup needed.

Once you log in to Vendon Cloud, the new features will be ready for you to use. We recommend taking some time to explore the updated tools and see how they can help you manage your business more effectively.

4. Will there be any changes in pricing or subscription plans?

No, existing Nebular users will have access to these new functions free of charge.

5. Where can I get more information

Our Sales team

Stay tuned for more information!

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